

# RESPONSIBLE AI

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## WHY? HOW? WHAT FOR?

**Prof. Dr. Virginia Dignum**

**Chair Responsible AI – Director AI Policy Lab**

**Email: [virginia@cs.umu.se](mailto:virginia@cs.umu.se)**



UMEÅ UNIVERSITY

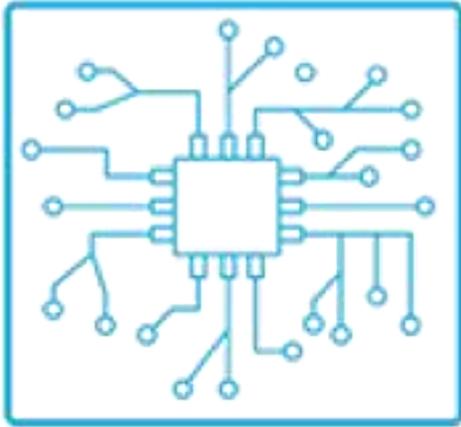
**AI Policy @ Lab**  
at Umeå University

# AI IS NOT NEUTRAL

- AI can advance human dignity, or undermine it
- embodies human choices
- governing AI = governing ourselves
- current approach is not inevitable!  
(nor technically the best)



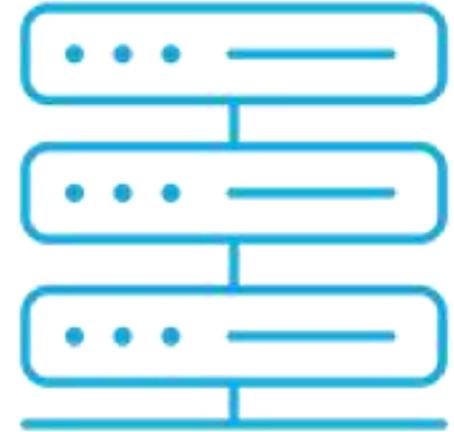
# AI – MORE IS BETTER?



Computing Power

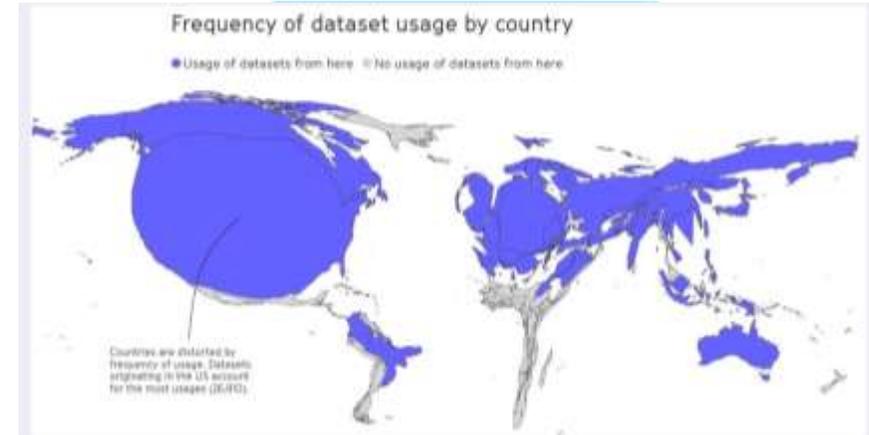
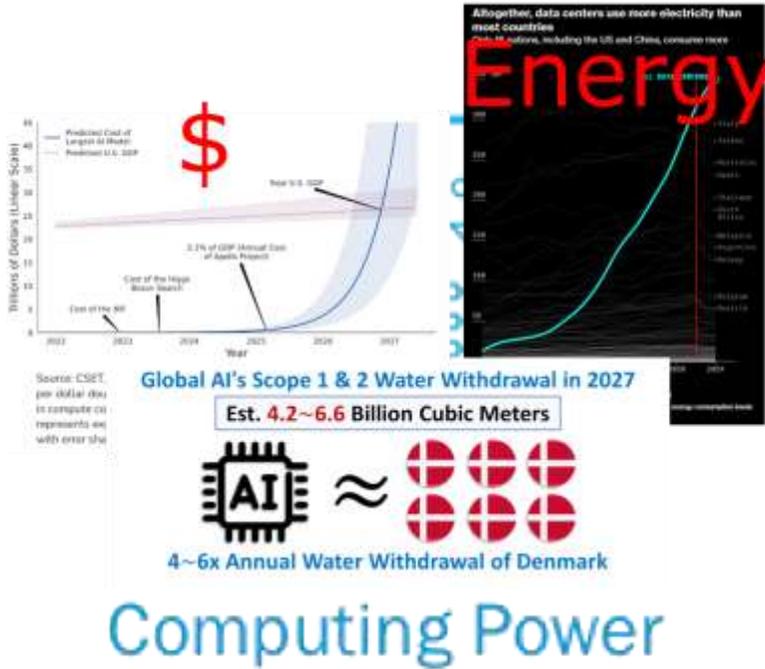


Algorithm Power



Data Availability

# AI – MORE IS BETTER?



**AI is not Intelligent nor Artificial**

Overcoming Racial Bias In AI Systems And Startlingly Even In AI Self-Driving Cars

# AI expert calls for end to UK use of 'racially biased' algorithms

Racial patient

AI E Live Reg

## Gender bias in AI: building fairer algorithms

## Bias in AI: A problem recognized still unresolved

Amazon, Apple transcribing bl AI voice recogni

## Millions of black people affected by racial bias in health-care algorithms

When It Comes to Gori

## Google exploited homeless black people to develop the Pixel 4's facial recognition AI

## Russia Tests New Disinformation Tactics in Africa to Expand Influence

## Amazon's facial recognition matched 28 members of Congress to criminal mugshots

## Flawed Algorithms

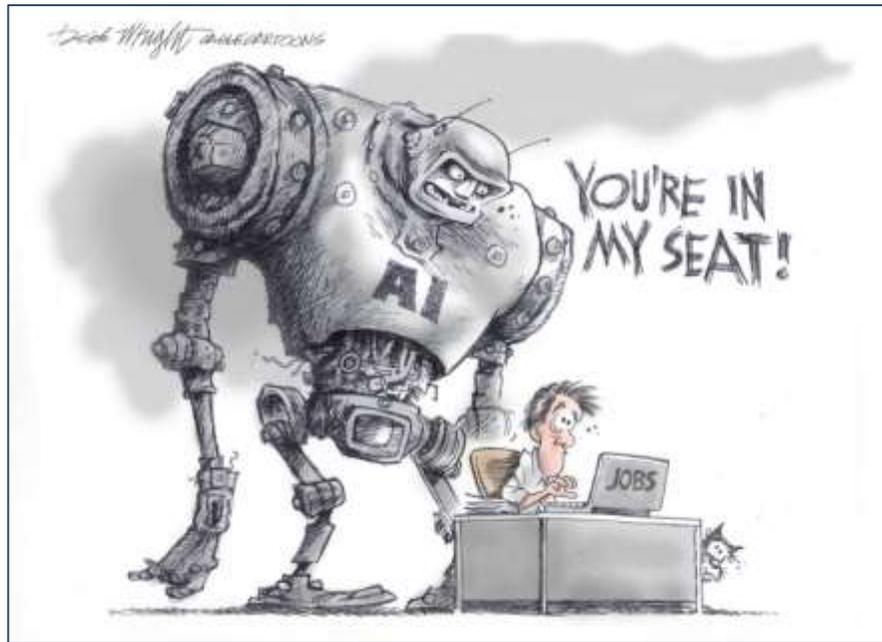


**AI IMPACT MEANS HUMAN RESPONSIBILITY**

Responsibility



# ARE WE SHAPING AI, OR IS AI SHAPING US?



- AI raises as many concerns as it solves
- AI is not a means to replace humans
- Need human insight to address AI's ethical, social, and unintended consequences

# AI DOES NOT HAPPEN TO US!



- AI is designed
  - outcomes are shaped by design choices, data, incentives, and governance
  - The current approach to AI is not inevitable! (nor technically the best)
- AI does not exist in a vacuum
  - We make the choices
  - Ask Question Zero
- The core question is governance: who decides, by what rules, and in whose interests

# WHAT DO WE WANT AI TO BE?

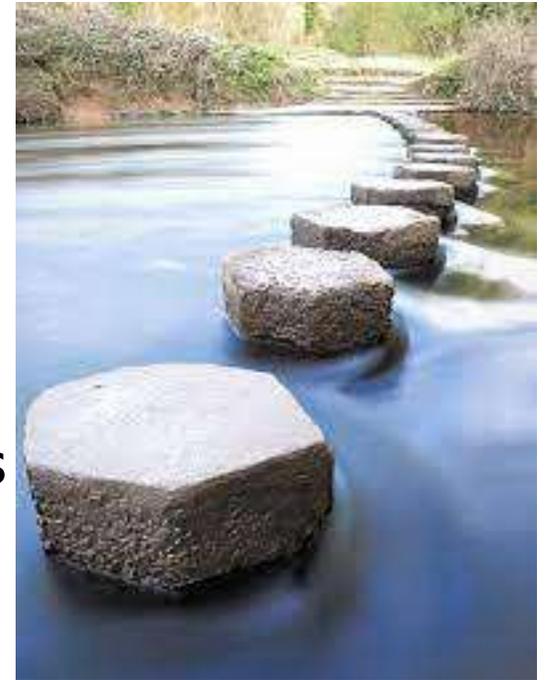
## WHAT IS AI?

- Human-like?
  - Why?
  - What does this mean?
- Tool?
  - For what? For who?
- Simulation or operation?
  - Understand intelligence by building intelligence, or
  - Active intervention in real world
- Normative or descriptive?
  - Do as we say or do as we do?

# RESPONSIBLE AI IS NOT A CHOICE!

Not *innovation vs ethics/regulation* but  
*ethics/regulation as stepping-stone for innovation*

- Innovation is moving technology forward, not use existing tech 'as is'
- Responsible AI innovation
  - Ensuring public acceptance
  - Drive for transformation
  - Business differentiation
- However, it is the responsibility of the regulators avoid a 'legal spaghetti' !
  - Burden
  - Incentives



# AI POLICY

## Why AI policy?

- provides legal certainty, public trust, risk management
- enables scalable innovation
- Focus on long-term societal impacts, not short-term gains
- allows governance to stay principled even when politics shift

## How AI policy?

- grounded in research, not rhetoric
- Multi-disciplinary
- Independent
- continuous adaptation

# GOVERNANCE – WHY? WHAT FOR?

- Regulation as **incentive for responsible innovation, sustainability, and fundamental human rights**
  - powerful stepping stone for innovation with societal benefits
  - signaling expected ambitions enhancing innovation, competitive power

*Cars drive faster with brakes*

-

*In a game without rules, no one wins*

- Existing laws, standards, and guidelines applicable to AI systems, products, and results
  - Need for better understanding and integration of existing frameworks alongside introducing more regulation
- Avoidance of an "arms race" narrative in AI regulation

# PRINCIPLES AND GUIDELINES

EU HLEG	OECD	IEEE EAD
<ul style="list-style-type: none"> <li>Human agency and oversight</li> <li><b>Technical robustness and safety</b></li> <li>Privacy and data governance</li> <li><b>Transparency</b></li> <li><b>Diversity</b>, non-discrimination and fairness</li> <li><b>Societal and environmental well-being</b></li> <li><b>Accountability</b></li> </ul>	<ul style="list-style-type: none"> <li><b>benefit people and the planet</b></li> <li>respects the rule of law, <b>human rights</b>, democratic values and <b>diversity</b>,</li> <li>include appropriate safeguards (e.g. human intervention) to ensure a <b>fair and just society</b>.</li> <li><b>transparency</b> and responsible disclosure</li> <li><b>robust, secure and safe</b></li> <li>Hold organisations and individuals <b>accountable</b> for proper functioning of AI</li> </ul>	<ul style="list-style-type: none"> <li>How can we ensure that A/IS do not infringe <b>human rights</b>?</li> <li>effect of A/IS technologies on <b>human well-being</b>.</li> <li>How can we assure that designers, manufacturers, owners and operators of A/IS are responsible and <b>accountable</b>?</li> <li>How can we ensure that A/IS are <b>transparent</b>?</li> <li>How can we extend the benefits and minimize the risks of AI/AS technology being misused?</li> </ul>

Level	Framework & Reach
<b>Global</b>	UNESCO (194 countries), OECD (>70 jurisdictions), GPAI (25+ members), CoE treaty (50+ countries), G7 principles
<b>Regional</b>	EU AI Act (27 EU states), Santiago Declaration (Latin America/Caribbean)
<b>National</b>	930+ initiatives in 71 countries
<b>Others</b>	200+ guidelines across NGOs, academic, private bodies



<https://ec.europa.eu/digital-single-market/en/high-level-expert-group-artificial-intelligence>



<https://ethicsinaction.ieee.org>



<https://www.oecd.org/digital/ai/principles/>



<https://www.unesco.org/en/artificial-intelligence/recommendation-ethics>



<https://www.un.org/ai-advisory-body>

Well over 1000 published worldwide!

# GOVERNANCE: REGULATION AND MORE

- Regulation
  - AI Act: Human-centered, risk-based approach
- Standards
  - soft governance; non mandatory to follow
  - demonstrate due diligence and limit liability
  - user-friendly integration between products
- Organisation structures and procedures
  - Advisory boards and ethics officers
  - Set and monitor ethical guidelines
- Assessment for trustworthy AI
  - responsible AI is more than ticking boxes
  - Means to assess maturity are needed
- Awareness and Participation
  - Education and training
  - civic duty / voluntary implementation

# EMOTIONAL SUPPORT

- Illusory Empathy
- Reliance
- Trust
- Legitimacy



# CHATBOTS FOR EMOTIONAL SUPPORT

**'I feel it's a friend': quarter of teenagers turn to AI chatbots for mental health support**

Experts warn of dangers as England and Wales study shows 13- to 17-year-olds consulting AI amid long waiting lists for services



<https://www.theguardian.com/technology/2025/dec/09/teenagers-ai-chatbots-mental-health-support>

***A Teen Was Suicidal. ChatGPT Was the Friend He Confided In.***

More people are turning to general-purpose chatbots for emotional support. At first, Adam Raine, 16, used ChatGPT for schoolwork, but then he started discussing plans to end his life.

<https://www.nytimes.com/2025/08/26/technology/chatgpt-openai-suicide.html>



**Therapeutische KI-Chats nicht immer hilfreich**

Weniger als die Hälfte der Menschen, die sich Hilfe bei ChatGPT und ähnlichen Apps suchen, US-Studie zeigt, dass die KI dabei oft keine Standards erfüllt. Doch Fachleute warnen auch davor.

<https://www.tagesschau.de/wissen/gesundheits/chatgpt-psychotherapie-100.html>

- People are using chatbots during moments of vulnerability, including mental health struggles, often without realizing the limitations and risks.
- Chatbots are deliberately designed to appear empathic, fluent, and endlessly available.
  - encourage people to confide in them
  - dialogue feels personal rather than tool-like.
- ELIZA effect
  - leads users to project understanding, intentionality, and trust
  - But systems that are ultimately statistical text generators.

# RISKS AND HARMS IN EMOTIONAL SUPPORT CONTEXTS

- Real-world cases (e.g. US Senate hearing) show how misleading empathy and lack of safeguards can contribute to mental health emergencies
- Chatbots can create an *illusion* of emotional safety,
- Chatbots lack the capacity to judge risk, provide care, or take responsibility
- Trust can escalate into “function creep”:
  - users move from low-risk questions to high-risk personal issues, including self-harm
- Harms are not isolated to specific populations
  - anyone can be affected during periods of emotional distress.

# DESIGN AND REGULATION MATTER

- Simulating empathy blurs the line between companion and tool
  - But carry none of the professional obligations of therapists
- Often marketed as powerful “general-purpose” assistants, implicitly encouraging use in therapeutic contexts
- Without regulatory boundaries, systems are deployed with little accountability for the emotional reliance they generate
- Safeguards are both necessary and feasible:
  - Non-anthropomorphic design
  - Explicit, recurring reminders of limitations (“not a therapist / not a person / can make errors”)
  - No/limited memory of past conversations to prevent emotional continuity
  - Enforce time limits and daily caps
  - No emotional mirroring
  - Topic restrictions
  - Mandatory redirection for self-harm and other high-risk content

# RESPONSIBLE AI IS NOT A CHOICE!

A row of smooth, light-colored stones is arranged in a line across a river. In the background, water flows over a dam, creating a waterfall effect. The scene is captured in a slightly blurred, artistic style.

- **Governance is innovation**
- **Innovation is not a race**
- **Exploration drives transformation**

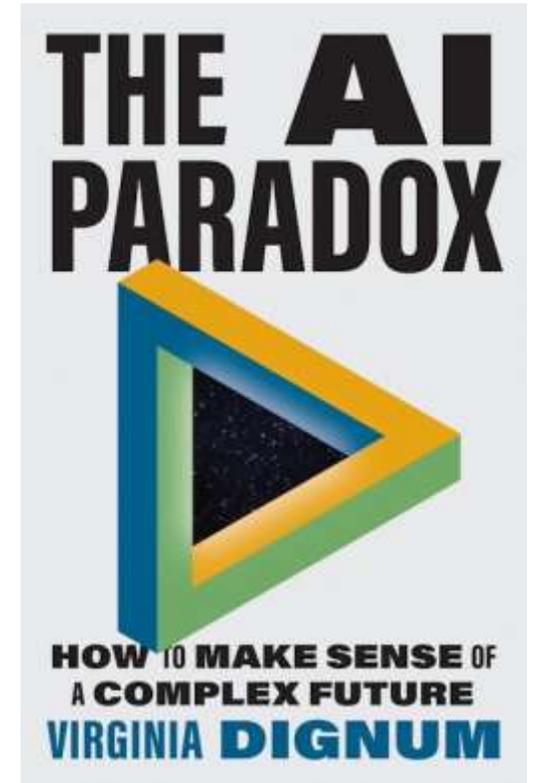
# A NEW AI PARADIGM ?

- AI is not a universal solution
  - recognize its limitations in addressing complex challenges
  - Question zero: should AI be used here?
- Address inherent risks of bias and discrimination
  - improving data and algorithmic transparency
  - accommodate diverse contexts and values
- Beyond disciplines
  - integrate social and technical expertise in AI design
  - addressing systemic societal challenges
  - involving varied societal actors, not just technologists
- Robust technical standards
  - Verifiable, sustainable, participatory

*AI is not an unstoppable force; it is shaped by our choices*

- the decisions we make today will determine whether it becomes a tool for empowerment or a source of control and inequality.

**AI's greatest paradox:  
the smarter it gets, the more we  
need human wisdom**



*Upcoming in February 2026*

**THANK YOU**